

**FREE**  
**CLASS!**

**ENROLL NOW**

## **CERTIFIED GUESTROOM ATTENDANT (HOUSEKEEPER)**

**GAIN SKILLS. EARN A  
CERTIFICATION. ADVANCE YOUR  
HOSPITALITY CAREER!**

### **WHO IS THIS COURSE FOR?**

- High-intermediate to advanced English learners
- Adults planning a career in hospitality
- Workers already in the hospitality field who want to review industry standards and regulations and earn a Guestroom Attendant Certification

### **WHAT YOU'LL LEARN**

- The role and importance of guestroom attendants in hotel operations
- Tasks and responsibilities, including cleaning standards and daily routines
- How to use a room assignment sheet and manage guestroom schedules
- Safe use of cleaning supplies and chemicals
- OSHA safety regulations for housekeeping and laundry areas
- How to respond to unusual guestroom situations
- The role of inventory in the housekeeping department
- Professional communication and customer service ...and much more!

**Location:**



**Online format - attend from  
anywhere!**

**Classes are on Tuesdays  
Feb. 3 - May 12  
11 AM - 1 PM**

**SCAN TO REGISTER**

