



# Annual Report

## July 2024 - June 2025

As I reflect on our work from this past fiscal year, I am deeply grateful for the dedication of our learners, volunteers, staff, and partners who have strengthened the Literacy Council's impact during a year of both progress and challenge. Despite unexpected funding changes, we expanded the number of classes offered, supported hundreds of adults through individualized tutoring and small-group instruction, and continued building pathways that help learners gain the confidence, skills, and opportunities they need to thrive. Every achievement—from a parent reading confidently with a child to a worker advancing in a new job—reminds us why literacy matters for the well-being of our entire community. Though we take this moment to look back, we are excited about the future. Thank you for your continued support as we move forward with purpose.



**DENISE HILL**  
**EXECUTIVE DIRECTOR**



"I have never hesitated to try something new. And certainly, in working with the Literacy Council, what you get back greatly exceeds what you put into it."

**Ed Rose**  
**Volunteer ESL Instructor**

163

Volunteer Tutors

10,032

Total Tutor Hours

12,080

Total Volunteer Hours

## Board of Directors 2024-2025

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Director

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Director

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Director

Caroline Gaver  
Board Member Emeritus

Denise Hill  
Executive Director

## IMPACT SNAPSHOT

808

Adults Served

575

Tutoring, Small Group,  
& Classroom Students



6

Students Who Received  
U.S. Citizenship

163

Active Tutors



80

ESL Classes  
Completed

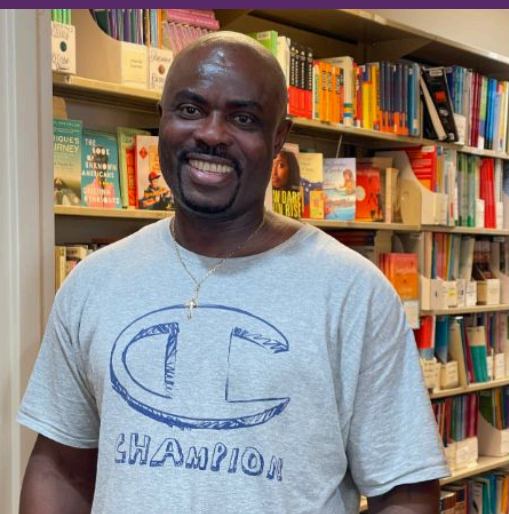
31

Workplace Classes  
Completed



## IN MATHEW'S WORDS

Mathew came to us from Benin. Once in Frederick, he struggled with unemployment, homelessness, and family traumas. He wanted to learn English, so he and his tutor, Ted, have been meeting every Thursday for over a year. "He is my personal teacher," Mathew said. "Ted, he made me proud. I can read now, I can write. I'm better than who I was when I first came here." Mathew is now moving upward as a business owner and continues to work with his tutor and attend classes to improve his English skills. "Everybody I meet here, when they see you, they make sure you're ok, if there's anything they can help you with. It's not easy to find people like that everywhere."



## TOTAL ANNUAL INCOME

\$594,496

## GRANT REVENUE

\$403,741

## EMPLOYER CLASS REVENUE

\$26,875

## TOTAL EXPENSES

\$537,782

"Since launching our Workforce English program in 2019 with the Literacy Council, we've seen remarkable growth and impact among our hotel associates. What began with just a handful of participants has grown to over 20 team members actively engaged in the program. The results speak for themselves — turnover among these associates is exceptionally low, and their confidence and communication skills have flourished. This initiative has not only strengthened our team but also deepened our commitment to education and creating an inclusive, opportunity-rich workplace."

**Michael Henningsen, Executive Vice President of Hotel Operations, Plamondon Hospitality Partners**



# Thank you

to all our donors and volunteers.

We couldn't have done it without your generous support.

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FIND US!   



# Scrabble®

**M<sub>3</sub> A<sub>1</sub> N<sub>1</sub> I<sub>1</sub> A<sub>1</sub>**

## FOR LITERACY

**Hope to See You for 2026 Scrabble Mania!**  
**Wednesday, May 6, 2026**  
**Steinhardt Brewing Company**

## Welcome New Board Members & Officers

Please welcome our new officers for 2025–2026: Ginger Trautman, President and Patty McDonald, Vice-President. Also joining the Board are David Bromberg, Rania Radwan, Dean Rose, and Kimberley Levine. A special thank you to Catherine Mock, who has led the Board with dedication and enthusiasm over the past year as President.